



Teljoy = AUDIO VISUAL

www.teljoyaudiovisual.co.za

AV Managed Services Platform

Outsource your AV & communication services - focus on your core business, while we focus on ours





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With our **Teljoy Audio Visual Managed Services**, we manage your AV systems remotely so that your conference rooms and communication lines remain up and running 100% of the time. Remote audio visual management means we can make use of automated fault reporting, diagnostics, off-site maintenance and scheduling to dramatically reduce response times to problems that may arise.

Our platform is built around the following pillars:

- Proactive response to faults
- Immediate reactive response to requests
- Guaranteed and measurable performance indicators
- Monthly reporting

Besides this, there are other reasons to consider using AV management services:

- You'll know of critical problems BEFORE that important meeting starts
- You'll save on capital costs
- You'll be able to keep your audio visual asset off the balance sheet
- You'll be able to focus on your core business rather than worrying about technology upkeep

At Teljoy Audio Visual, we offer reliable AV managed services thanks to our team of **dedicated experts** consisting of separate service technicians and installation teams. We also offer **customised service reporting** and **24-hour nationwide service**, which is supported by a call centre, standby technicians and a strong customer service ethos.

We offer various types of service level agreements (SLAs) to suit your needs and your pocket ranging from labour only non-comprehensive agreements all the way up to our premier platinum service with onsite resources etc.

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